

GO Get Involved!

Annual Calendar

We're excited to introduce our new Go Get Involved Annual Programme, developed following a recommendation from our Service Improvement Group as part of their review of our Tenant Participation, Engagement and Scrutiny Strategy. One of the key goals of our strategy is to offer more planned opportunities for tenants to get involved, and to be open and transparent about the time each activity will take. This annual plan sets out all the ways you can take part throughout the year, and we'll share dates and details for each activity as they approach, making sure you always have plenty of time to get involved.

APRIL

- ✦ **Tenant Engagement, Participation & Scrutiny Strategy** - Learn about the new ways tenants can get involved. Event · 2 hours
- ✦ **Spring Clean Action Week** - Join neighbours to tidy shared outdoor areas, litter pick, use the Swap Shop and more! Community Event · 2 hours
- ✦ **Estate Walkabouts** - Join our Estate Co-ordinator for a walkabout and inspection in your area. Community Event · 1 hour
- ✦ **Complaint Policy Review** - Give your feedback on our Complaint Handling Policy - 20 mins

MAY

- ✦ **Support Tenants Together in their nationwide consultation on rents and housing standards** - Share your views on rent consultations and lettable standards. Digital Consultation · 20 minutes
- ✦ **Support Tenant Information Service research into the 'State of Play of Tenant Participation in Scotland'** - Share your views on your experience of being informed and consulted on decisions about your home. · 20 minutes

JUNE

- ✦ **Shared Ownership Policy Review** - Give your views on how shared ownership is managed. Digital Consultation · 20 minutes
- ✦ **Launch of our 6 weeks of Summer Events** - six weeks of family friendly days out, running right across the school holidays.
- ✦ **Waiting List Launch** - Our new online application and banding allocation policy launches! Meet our Team to ask any questions - 30 mins
- ✦ **Damp & Mould Policy Review** - Support the Service Improvement Group to review their action plan one year on and see how we are implementing their recommendations. Scrutiny Review · 3 hours

JULY

- ✦ **6 weeks of Summer Events** - six weeks of family friendly days out continue! Designed to bring families together and make the most of the summer break, each week will feature a fun, accessible outing that everyone can enjoy.
- ✦ **Full Service Satisfaction Survey** - Tell us how we're doing and where we need to improve. Telephone & Door-to-Door Survey · 30 minutes
- ✦ **Launch of our Estate Action Plans** - See updated Action Plans for your area and tell us what you think. Digital Event · 10 minutes
- ✦ **BIG Conversation Event** on Rent Harmonisation - Join the conversation on how we make rents fairer across all our properties - 2 hours
- ✦ **Community Champion Nominations** - Nominate a garden, good neighbour, staff star or community champion! Event & Online · 1 hour

AUGUST

- ✦ **Community Champion Awards Night** - Celebrate local achievements and community spirit. Event · 2 hours
- ✦ **Estate Walkabouts** - Join our Estate Co-ordinator for a walkabout and inspection in your area. It's a chance to raise issues, share what's working well, and take part in simple activities like litter picking and light community clean-ups. Community Engagement · 1 hour
- ✦ **Neighbourhood & Environmental Strategy Consultation** - Share what matters most in your neighbourhood. Digital Consultation · 20 minutes
- ✦ **Bulk Uplift & Back Court Improvements Review** - Help shape improvements to back courts and outdoor spaces. Digital Consultation · 20 minutes.

SEPTEMBER

- ✦ **Support Scottish Housing Day** - Help us support this national awareness event. Online Event · 20 minutes
- ✦ **Equality, Diversity & Inclusion Consultation** - Help ensure fairness and accessibility for all. Digital Consultation · 20 minutes
- ✦ **Back Court Funding Proposal** - Help decide priorities for back court investment. Could a tenant led group access funding? Focus Group · 1 hour.
- ✦ **Tenant Portal Launch** - Sign up to the NEW Tenant Portal and see the benefits of it and how easy it is to use. Digital Event · 10 minutes

OCTOBER

- ✦ **Community Regeneration Strategy Consultation** - Share your views on regeneration plans. Digital Consultation · 20 minutes
- ✦ **Damp & Mould Action & Awareness Week** - Get practical tips, book an inspection with our Property Services Officer, and share your experience to help us improve services. Event · 30 minutes.
- ✦ **Anti-Social Behaviour & Abandonment Policy Review** - Share your views on how ASB and abandonment cases should be handled. Digital Consultation · 20 minutes

NOVEMBER

- ✦ **Annual Rent Consultation** - Have your say on next year's proposed rent increase. Digital Consultation · 20 minutes
- ✦ **Estate Walkabouts** - Join our Estate Co-ordinator for a walkabout and inspection in your area. It's a chance to raise issues, share what's working well, and take part in simple activities like litter picking and light community clean-ups. Community Engagement · 1 hour

DECEMBER

- ✦ **Get Involved Week!** - Join activities, hear about how your involvement makes an impact and support forming registered tenant groups. Event · 2 hours
- ✦ **Santa Event** - Join us in celebrating the festive season with a child focused event! Event · 2 hours.

JANUARY

- ✦ **Rent Arrears Policy Review** - Give feedback on how we support tenants with financial difficulties. Digital Consultation · 20 minutes

FEBRUARY

- ✦ **Estate Walkabouts** - Join our Estate Co-ordinator for a walkabout and inspection in your area. This is a chance to raise any issues or concerns, chat about what's working well, and help take action together through activities like litter picking and light community clean-ups. Community Engagement · 1 hour.

MARCH

- ✦ **Repairs & Maintenance Policy Review** - Help improve how repairs are delivered. Digital Consultation · 20 minutes
- ✦ **Void Management Policy Review** - Tell us what matters when homes become empty. Digital Consultation · 20 minutes

GO Get Involved! Your voice matters - shape the future of our community and services!