



KEEP  
CALM  
AND  
VOLUNTEER

Would you like to join our Board  
and make a real difference to  
your community?

We are looking for enthusiastic, community-minded people who share our values and are committed to supporting Glen Oaks.

Our Board members benefit from support, development and a real sense of pride and satisfaction from supporting an organisation that provides quality homes and excellent customer service for those in housing need.

Although the role of Board member is unpaid, it is highly rewarding.

### **About our Board**

Glen Oaks Housing Association is governed by a voluntary Board which can have up to 15 members (we currently have 10 Board members).

The Board is made up of tenants and residents whose homes are managed by the Association, in addition to other interested people with relevant experience which gives us a good mix of skills and knowledge. All of the Association's Board members are volunteers and while they all have different abilities, the one thing they all share is a commitment to making sure that Glen Oaks provides the best possible service to its residents.

Our Board members are responsible for the overall governance, financial health and strategic direction of Glen Oaks. The Board controls and monitors the Association's business affairs and makes sure it complies with legislation.

The Board must ensure that Glen Oaks' vision, mission and values remain true to its objectives.

The Board is the employer of our staff and plays a key role in setting the standards that the Board and the staff team make every effort to achieve. Our staff team support the Board by providing professional advice and expertise.

## **How often do the Board meet, and how long are the meetings?**

Board members are asked to attend a minimum of 6 Board meetings per year, plus the annual Strategy Session and occasional special meetings. The meetings are held on Wednesday evenings from 6pm and finish by 8.30pm. Refreshments are provided.

## **How will becoming a Board member benefit me?**

By becoming a Board member, you will be able to:

- give something back to your local community by influencing the future direction of the Association for the benefit of its tenants.
- help the Association to continue to develop strong communities and improve the services it provides for its customers.
- develop skills, confidence and experience which may help you find a job, apply for a training course, or enter further or higher education.

## **Will I receive training and support?**

Yes, being a Board member is a big responsibility and it takes a while to feel confident but we will give you support and guidance to help you to settle into your new role. If you are elected to the Board, we will provide ongoing training to keep you up to date with what's happening in the housing sector.

## **Do Glen Oaks' Board Members receive any payment?**

No, our Board members are volunteers and receive no payment for their contribution. However, all expenses associated with the role of Board member are fully met and promptly reimbursed. No Board member is expected to be out of pocket as a result of any work on behalf of the Association.

## **How do I apply to become a Board member?**

Board members are usually appointed following elections at the Annual General Meeting (held in September). You need to be a shareholder before you can apply to join the Board. Shareholding members of the Association are people who are interested in and support our activities (they do not need to be tenants). Please ask one of our staff for an application form or download a form from our website at **[www.glenoaks.org.uk](http://www.glenoaks.org.uk)**

For an informal chat about Board membership, please call Alasdair McKee on **0141 638 0999** or email **[alasdair.mckee@glenoaks.org.uk](mailto:alasdair.mckee@glenoaks.org.uk)**

## Our Vision:

'Where communities thrive' aims to set the scene for the long-term future of our estates.

## Our Mission:

Our aim is to provide good quality affordable housing and an excellent service. We will encourage resident participation and work with other agencies to regenerate our community.

## Our Values:



### **respectful**

we trust and respect our customers and each other



### **dedicated**

we will give 100% commitment to our work



### **transparent**

we will be open and honest about what we do



### **aspirational**

we will strive to achieve the best we can for our communities



3 Kilmuir Drive  
Arden  
Glasgow  
G46 8BW

Telephone:	0141 638 0999
Fax:	0141 638 5999
Email:	<a href="mailto:go@glenoaks.org.uk">go@glenoaks.org.uk</a>
Web:	<a href="http://www.glenoaks.org.uk">www.glenoaks.org.uk</a>



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